

TRAUBE TONBACH

best since 1789



„FAQ“ – Frequently Asked Questions

1. What happened? Can we still book at Traube Tonbach?

On the night of January 5, a fire completely destroyed our „Stammhaus“ (origin of the Hotel Traube Tonbach) with the à la carte restaurants Schwarzwaldstube, Köhlerstube and Bauernstube - our centerpiece no longer exists.

However, the TraubeTonbach lives on! As planned for a long time, we will close our hotel from 12th to 23rd January 2020 for a renovation of the swimming, wellness and sauna area. Afterwards, the hotel continues to run unhindered with the Silberberg restaurant.

We are highly motivated to continue and to proceed the history of our gourmet cuisine. Full of energy, we work on ideas and solutions within the entire team.

On our website, as well as on Facebook and Instagram, we will keep you informed about the latest developments. For questions and other concerns, please do not hesitate to contact us via email at info@traube-tonbach.de or reservations@traube-tonbach.de. Of course, we are also available at any time by phone at +49 (0) 7442 492 0. We kindly ask for your understanding at this point and look forward to seeing you again.

2. I would like to reserve a table in the Schwarzwaldstube or the Köhlerstube as soon as they are open again. Can I already have a table confirmation?

With full energy, we work with our employees on transitional solutions and the planning of the new „Stammhaus“.

As soon as we know more details, we will inform you on the homepage, by newsletter and on our social media channels.

We would also be happy to add you to our waiting list for the Schwarzwaldstube. Please understand that we are currently unable to accept table reservations.

The Köhlerstube, headed by chef Florian Stolte, will temporarily find a new home in the Silberberg restaurant from February 1, 2020 and will serve high-quality delicacies as usual. It gives you the opportunity to enjoy our à la carte cuisine during your stay or during a visit. The log cabin Blockhütte is also available during the usual opening times and can also be booked exclusively for events.

3. I have a voucher. What happens to it?

Our vouchers are generally valid for three years. Due to the current situation, we would be happy to extend your voucher for another year. Of course, all vouchers can also be redeemed in other areas of the hotel.

4. What culinary alternatives are offered?

The Silberberg restaurant is of course still open for you after the renovation. Our generous breakfast buffet, delicious snacks during the "enjoyable afternoon" as well as the menus and buffets as part of our half board are of course also available in the future. The Köhlerstube, headed by chef Florian Stolte, will serve high-quality delicacies as usual in the Silberberg restaurant from February 1, 2020. It gives you the opportunity to enjoy our à la carte cuisine during your stay or during a visit.

5. Do Torsten Michel and Florian Stolte stay in the Hotel Tonbach Tonbach?

Mr. Michel and Mr. Stolte, as well as the rest of the team from the „Stammhaus“, will stay. No employee is fired due to the situation.

6. When will there be a replacement?

With full energy we work with our employees on transitional solutions and the planning of the new „Stammhaus“.

As soon as we know more details, we will inform you on the homepage, by newsletter and on our social media channels. We would also be happy to add you to our waiting list for the Schwarzwaldstube. Please understand that we are currently unable to accept table reservations.

7. When will the „Stammhaus“ be rebuilt?

We cannot yet give an exact date. The first discussions with our architects are already taking place. We will of course inform you as soon as a target date has been made.

8. When is the demolition?

Most of the demolition will take place during the closing time from January 12-23, 2020. It is not yet clear whether the „Stammhaus" can be demolished completely during this time.

9. When does it get loud? What does that mean for a guest?

Since the majority of the demolition is during the closing time from January 12-23, 2020, we assume that there will be no major noise pollution. The main house is also so far away from the main house that the volume will be limited. In addition, the usual rest periods are of course observed.

10. What happens in the current renovation phase?

The Hotel Traube Tonbach will be completely closed from January 12-23, 2020 due to construction measures that were planned long before the fire started. The construction measures are limited to the main house as planned. To be rebuilt:

- + Holistic renewal of the sauna landscape
- + Renovation of an indoor pool
- + Installation of a new operating system for the employee's computer
- + Installation of new kitchen appliances in the Silberberg restaurant
- + Some electrical work and other maintenance work

The sauna can be largely used after the reopening on January 24th, 2020. The sauna (60 degrees), the flower steam bath, the eucalyptus steam bath and the ice igloo are also available during the renovation. In addition, you can enjoy the SPA lounge in the Kohlwald house with a panoramic sauna, steam bath, relaxation pool and relaxation area.

The Traube Tonbach has two indoor pools and one outdoor pool. One of the indoor pools is being renovated and will not be available until the end of February.