

TRAUBE TONBACH

best since 1789



Our hygiene standards

Dear guests,

we look forward to being there for you and to welcoming you to our hotel - with the necessary care and the necessary distance and yet with all the warmth of the Traube Tonbach. The pandemic still challenges us all and the protection of you and our Traube team remains the top priority. Together with Doctor Jan Liese, Head of Hospital Hygiene at the University Hospital Tübingen and our long-term partner Horst Pieldner from the Hygiene Institute Pieldner in Stuttgart, we have developed a catalogue of measurements which are based on the regulations of the State of Baden-Württemberg. Because of that we are able to guarantee you with the best possible protection in every area during your stay.

We would like to explain the individual measures to you in the following. Please note, that new regulations may lead to changes and that we reserve the right to react accordingly. Since September 16, 2021 a three-level warning system (basic, warning and alert level) has been in effect. Please note that currently we have reached the **alert level II**.

That means that in our hotel the **2G Plus rule** applies. Visiting our hotel is currently only possible for vaccinated and recovered guests. The second vaccination has to be at least 14 days old, the proof of recovery has to be at least 28 days old and has to be not older than 3 months. On arrival, in addition to the 2G's, a negative rapid antigen test is required. Please note the criteria that are excluded from the 2G Plus rule*. This must be renewed every 24 hours. For a fee of € 15 the test can be done with us in the hotel. You can also bring a test with you, and do the test with us, under supervision. We will charge € 7.50 for this. For children and teenagers not older than 17 years, the rapid tests done in our hotel are at no charge.

* Exceptions from the 2G-Plus-rule:

- persons who have been boosted (3rd vaccination or 2nd vaccination according to Johnson, no longer than 3 months ago)
- persons who have been vaccinated twice or recovered persons with following vaccination (last vaccination required has to be at least 14 days old and no longer than 3 months ago)
- persons who have recovered and whose recovery is at least 28 days old and not longer than 6 months ago (due to a PCR test proof)
- persons, for whom no recommendation of STIKO for the booster vaccination exists.

Please also note that vaccination cards are no longer sufficient to prove Corona vaccination status. Access to areas where 2G or 2G-Plus applies can now only be obtained with a readable QR code, which you will receive directly after your vaccination or at the pharmacy.

Please take note of the following provisions for **children**:

- unvaccinated children between 6 to 17 years need a negative rapid antigen test upon arrival, which must not be older than 24 hours (student card is not sufficient, test result is necessary)
- a rapid antigen test is necessary every three days
- for non-vaccinated teenagers not older than 17 years and not visiting school anymore, a negative rapid test is required

For children and teenagers not older than 17 years, the rapid tests done in our hotel are at no charge.

The following children and teenagers are excluded from the PCR-test obligation and 2G rule:

- children up to the age of 5 years

Since December 10, 2021 this rule does not apply for nursing women and pregnant women anymore.

Here you will find an overview of the currently applicable regulation.

Basically, keep your **distance**, practice **hygiene**, wear **FFP2-mask** or similar.

In case of signs of illness or contact with Corona-infected persons in the last 14 days, we kindly ask you to refrain from visiting us.

If you have any questions, please feel free to contact us at any time. We are looking forward to your visit!

Airing

The successes to date are thanks to the important infection control measures that we have implemented together. These include regular airing of the rooms in the hotel. Please note to pack appropriate clothing, such as a stole or cardigan for the restaurant area. We thank you in advance for your understanding of this important measure to prevent infection by infectious aerosols.

Arrival

Please observe the country-specific regulations:

<https://www.baden-wuerttemberg.de/en/service/aktuelle-infos-zu-corona/corona-information-in-other-languages/>

Check-In

Disinfection dispensers are available at all entrance areas. We will bring your suitcases to your room as usual. Our bellmen are equipped with a mouth-nose mask.

Corona test

We are pleased to offer you the possibility for a Corona test. Several members of our team are trained by the IHK to act as escorts and supervisors to carry out and document the test with you. Appointment for the self-test can be obtained at our reception or through our Spa & Resort. The test will take place in a specific hotel room as well as in our Spa & Resort. We allow ourselves for this to charge 15 €. You can also bring a test with you, and do the test with us, under supervision. We will charge € 7.50 for this.

Distance

Please make sure to keep the safety distance of at least 1.5 meters.

Events

We ask all external guests to completely fill out our digital contact form. According to the current Corona regulation of the state of Baden-Württemberg. In case of the alert level II the **2G Plus rule** also applies to events.

The following rules apply for private events:

At least one person is not vaccinated or recovered according to the rules mentioned above - maximum 1 household and 2 additional persons are allowed. Children up to 13 years do not count.

All persons are vaccinated or recovered according to the rules mentioned above - maximum 10 persons indoor and 50 persons outdoor are allowed. Children up to 13 years do not count.

Hotel lobby and bar

Our hotel bar is open until 10.30pm, and you are welcome to sit comfortably in our hotel lobby or the provided seats at the bar. We offer live music two days a week, Friday and Saturday. Dancing is not allowed in Baden-Württemberg at the moment. Our bar team is at your disposal and on site.

Hygiene-Measurements

We have increased our daily cleaning frequency and disinfection rate. Please note that room cleaning will take place between 9:00 to 14:00. During the room cleaning we kindly ask you to leave the room temporarily. The cleaning process will take place with the windows open. We also ask you to air your room regularly yourself to comply with the recommendation of Doctor Jan Liese. We are happy to provide small disinfection bottles in each room, which will be refilled regularly.

Kids-Court

Our Kid's Court is available as an indoor playground and is supervised by our team. We are happy to hold a children's and youth program for our little Traube guests. Registration for the Kid's Court is handled by our reception or event team.

Masks

We kindly ask you to wear a mask in all public areas. The government defines a mask of quality FFP-2 or comparable (for example KN95-/N95-/KF94-/KF95-masks). We also ask you to bring your own masks.

For mutual protection, all our employees wear medical masks both in front and behind the scenes.

Spa & Resort

For close contact services (hairdresser's visit excluded) the **"2G-Plus"** rule applies. This means that before attending a treatment in our Spa & Resort a negative rapid antigen test is required. Following persons are excluded from this rule:

- persons who have been boosted (3rd vaccination or 2nd vaccination according to Johnson, no longer than 6 months ago)

Please note that masks of quality FFP-2 or comparable masks (for example KN95-/N95-/KF94-/KF95-masks) must be worn all the time. Appointments are only available with prior appointment booking.

Personal contact with the guest

- Based on the current situation, the general AHA rules apply.
- Communication always takes place at the recommended distance of 1.5 meters, which we ask you to keep.
- Our employees will wear masks when serving and clearing away food.
- We communicate the general rules of conduct through notices at the entrances.

Reception

At all receptions and points of sale for protection we have installed plexiglass panes.

Registration obligation

According to § 6 Abs.1 CoronaVO we have to comply with the registration obligation when visiting our log cabin. Therefore, our house guests are also obligated to register their contact.

Restaurants

Our restaurants are open until the closing hour at 10.30pm. Visiting our restaurants is possible in compliance with the **"2G-Plus"** rule, also for the outdoor area on our "Blockhütte". We ask for your understanding that we have to adjust our service to the hygienic conditions and that not everything can run as usual. For example, table requests we cannot firmly promise in the current situation. Our restaurant managers will welcome you as usual at the entrance and show you to your table. We would like to ask you to wear your mask until you are seated at your table.

Illness or contact with Corona-infected person

If you feel ill, please inform us immediately and do not visit any public areas until you have been cleared. If you already feel ill before arrival, we ask you to consult a doctor beforehand.

Wellness

The swimming pool area, our indoor pools as well as our outdoor pool, is open. In the sauna area, our dry saunas are open. The steam baths are closed. Please comply with the general AHA rules.

Weekly program and sports courses

We ask for your understanding that we adapt our weekly program as well as our sports courses to the latest regulations. Our event team will also be happy to help you put together an individual sports and leisure program.

We are looking forward to welcome in you in Tonbach very soon.

Family Finkbeiner with team